# **COLLABORATIVE MARKETING SUCCESS VIA NEXT** GENERATION TRADE AND REVENUE OPTIMIZATION!



"Winning with TPx, Retail Execution, and Advanced Analytics Capabilities Across Channels"



# Case Study: A Journey Towards Trade Promotion Excellence

Presented by:

Jenna Harper – Sr. Manager Sales Operations & Industry Activity, Tyson Foods, Inc Anna Quillen – CPG Engagement Manager, Clarity Insights



# **Tyson Foods Trade Analytics Journey**

Five years ago, Tyson Foods (then Hillshire Brands) kicked off a Sales and Marketing initiative to dramatically change the philosophy around trade promotion investment.

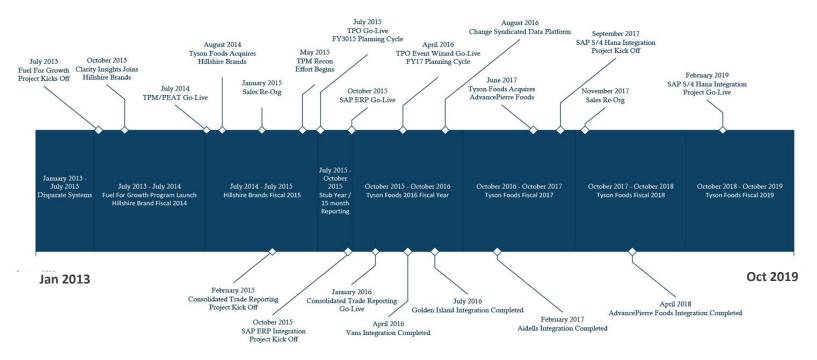
#### In this presentation, we will share:

- Milestones
- Key Challenges & Lessons Learned
- Business Impacts & Outcomes













## **Beginning the Journey 2014**



#### **Starting Point:**

- Disparate Systems
- No fully integrated reporting analytics tools or centralized reporting
- Limited visibility to trade ROI
- No centralized trade analytics capabilities support



## **Initial Launch** July 2014 – July 2015:



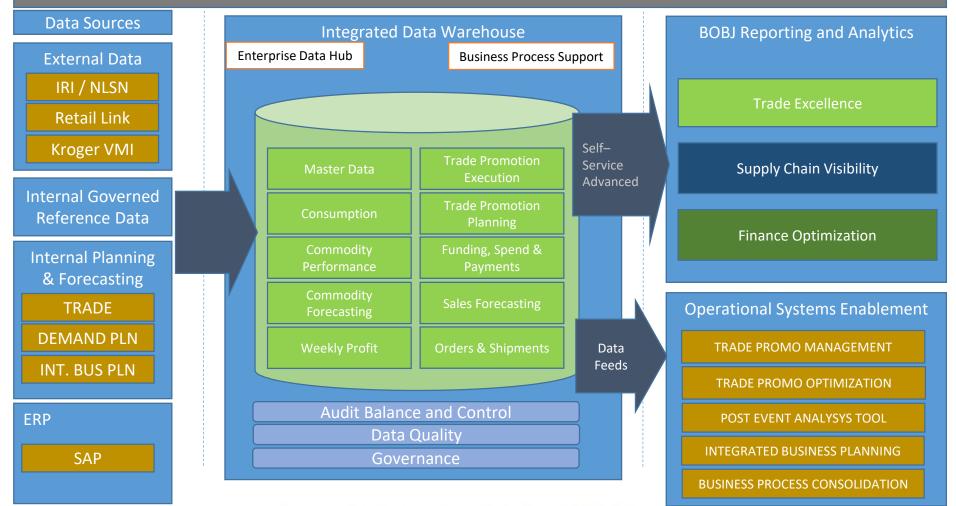
#### **Milestones:**

- Launched a culture shift in how we think about and approach trade
- Launched new trade capabilities for FY2015 planning cycle
- Launched new Reporting Tools
- Developed SWAT Teams to focus on trade planning for key Customer Accounts
- Launched new trade funding incentive program for Customers



## **Initial Launch** July 2014 – July 2015:

Landscape and Capabilities at a Glance





### **Initial Launch** July 2014 – July 2015:





## **Initial Launch** July 2014 – July 2015: Unexpected Challenges

**Tyson Foods acquires Hillshire Brands August 2014** 

- Begin planning to shift fiscal years
- Business alignments begin

Inherited new legacy TPM system from Tyson Foods

# THE WALL STREET JOURNAL. BUSINESS Tyson Wins Battle to Buy Hillshire

June 8, 2014 11:17 p.m. ET



#### **Initial Launch** July 2014 – July 2015: Business Impacts & Outcomes





## Merging Understanding July 2015 – Oct 2015:

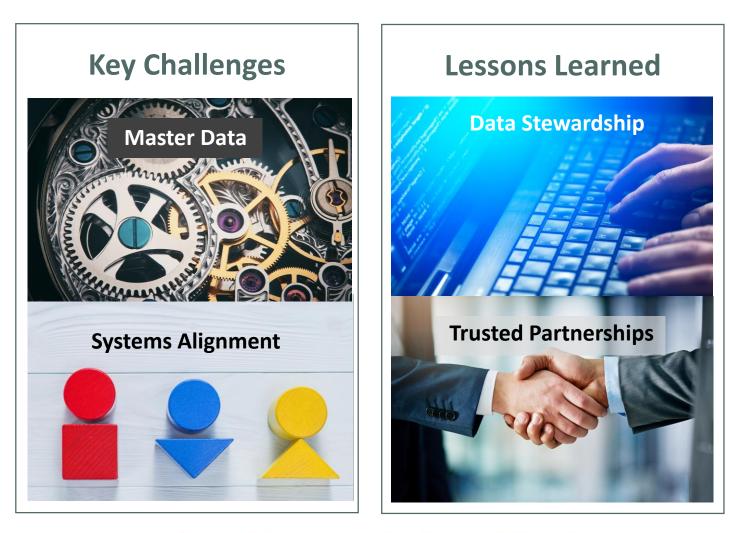


#### **Milestones:**

- Aligned Master Data and Executive reporting across businesses
- Continue with SWAT Teams for Key Customer Accounts
- Launched reconciliation efforts between SAP and TPM
- Tyson Foods launches additional SAP ERP



#### Merging Understanding July 2015 – Oct 2015:





#### **Merging Understanding** July 2015 – Oct 2015: Business Impacts & Outcomes





## Enhanced Capabilities Oct 2015 – Oct 2017:



#### **Milestone:**

- Enhanced TPM and TPO capabilities
- Focus on automation, performance tuning and additional analytic capabilities
- Begin offline Businesses integrations
- Kicked off project to get to one ERP system for enterprise
- Tyson Foods acquired Advance Pierre Foods



## Enhanced Capabilities Oct 2015 – Oct 2017:





## Enhanced Capabilities Oct 2015 – Oct 2017:

#### **Business Impacts & Outcomes**





# Now & Next October 2017



#### **Milestones:**

- Integrated AdvancePierre Foods
- Continued program to integrate ERP systems
- Redesign TPM calculation engine
- New Enterprise Analytics Platform
- New Master Data for all Products and Customers



# Now & Next October 2017

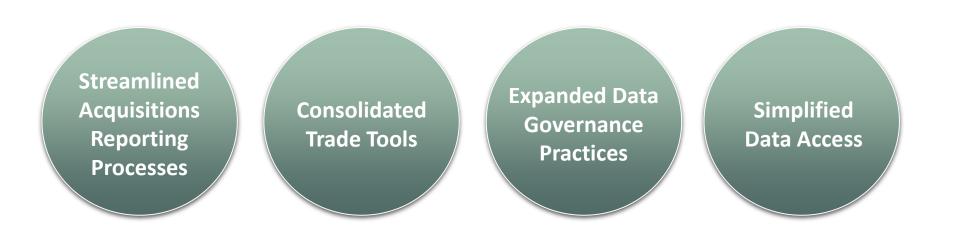
#### **Key Challenges**







## **Now & Next** October 2017: Desired Business Impact & Outcomes





# In Summary Lessons Learned



Trade processes, systems and teams must be nimble, flexible and coordinated enough to quickly "course correct" based on an ever changing business environment and needs





# **Questions?**