



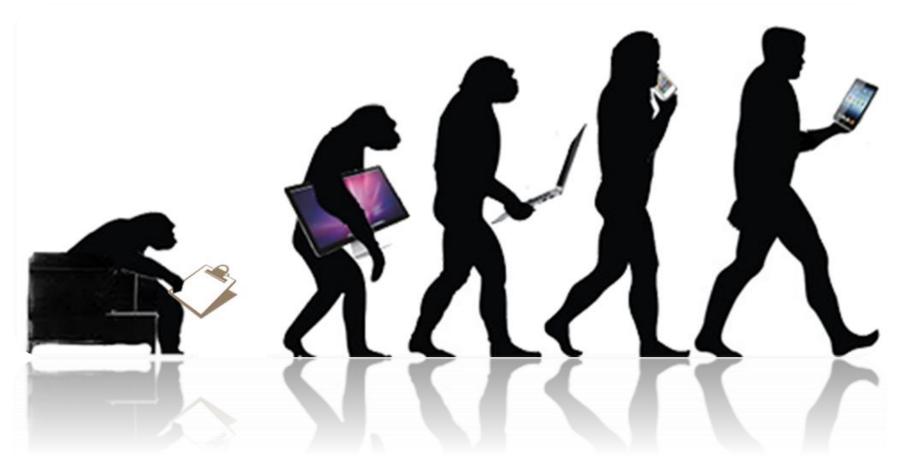
Using Data to Drive Sales Team Effectiveness





April 12, 2018

We have come a long way



But we now have a new challenge







How do we make sense of it all?









Despite our progress we are still ...

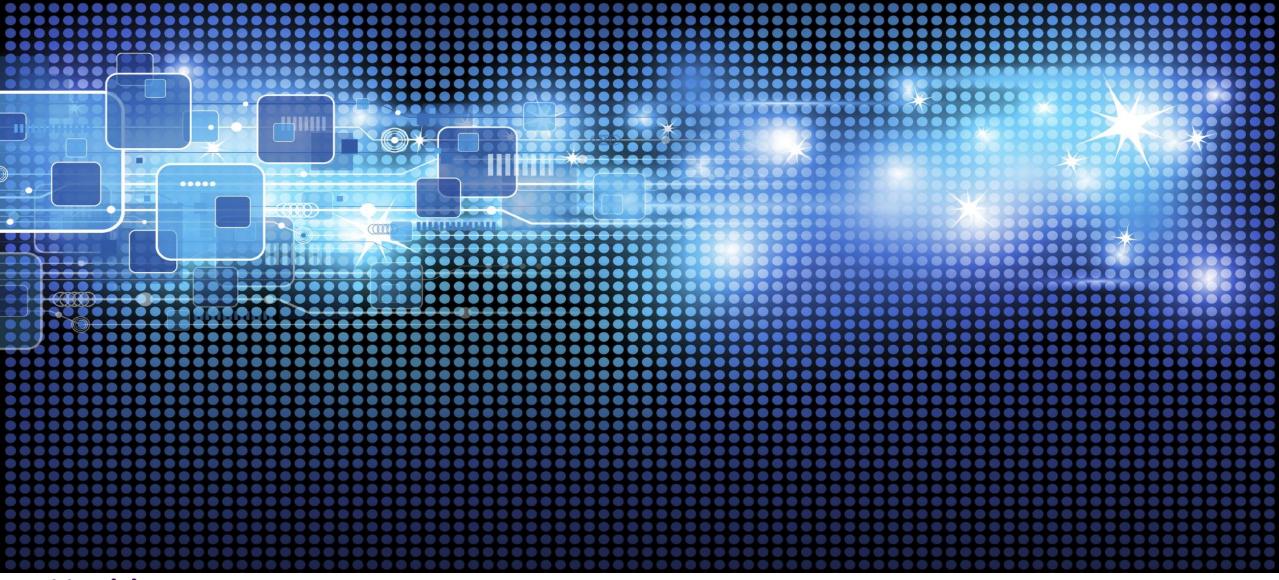
- Using data to measure success versus drive success
- Making sales decisions primarily by historical views
- Receiving direction from back office that is driven by short term business priorities
- Talking about selling instead of driving business growth with customers
- Planning routes based on manual or semi automated back office processes
- Following similar call patterns in all customers







But what could the future look like?









A Future with...

- Integrated results platforms
- Real time use of field sales information
- Routes planned on opportunity & need vs history
- Digital capture of all store data
- Insight led selling at all levels of sales
- Predictive vs. reactive decisions







Our Journey has started



DIGITAL MERCHANDISING

In store digital capture & analysis of shelf and display KPIs



Call planning based on analysis of opportunity based on business objectives



Combined reporting from multiple sources to quickly identify sales opportunities



ACTIONABLE INSIGHTS

EPOS data analysis to direct sales teams in store on priority opportunities







Efficient capture of key store level KPIs

- Share of Shelf
- Share in Best Shelf
- Must Stock List
- New Product Deployment
- Planogram compliance
- # of Displays per store
- Promotion Compliance



DIGITAL MERCHANDISING







Store prioritization based on business objectives

- Store Attributes
- Last Visit
- Share of Shelf
- Must Stock List
- Displays
- Promotions
- Focus Products
- Store Sales









Alerts to key actions while in store

- Distribution gaps
- Inventory with no sales
- Low sales
- Product availability
- Promotional execution
- New product execution



ACTIONABLE INSIGHTS







Dashboard for Sales Analytics

- Integrated dashboard combining multiple data sources
 - Retail Execution
 - Nielsen
 - Revenue Management
- Guided analysis of key KPIs
- Visibility from Global to Store level











DIGITAL MERCHANDISING





H



DATA-DRIVEN CALL PLANNING





ACTIONABLE INSIGHTS





