COLLABORATIVE MARKETING SUCCESS VIA NEXT GENERATION TRADE AND REVENUE OPTIMIZATION!



"Winning with TPx, Retail Execution, and Advanced Analytics Capabilities Across Channels"



Personalizing Promotions through Understanding Data, Insights, and Effectively Executing via Omni-channel Retail



"THE CONSUMER INDUSTRY IS GOING TO CHANGE MORE IN THE NEXT 10 YEARS THAN IT HAS IN THE LAST 40"

WORLD ECONOMIC FORUM DAVOS 2017



Copyright © 2018 Accenture. All rights reserved.



CONSUMERS HAVE CHANGED...

Connected.

Influenced by others. Keen to share – good and bad.

Informed.

Know what they want and how to get the best deal.

Demanding.

Expect fast & personalised. Used to superior service.

Engaged.

Keen to co-create, personalise and to take control.

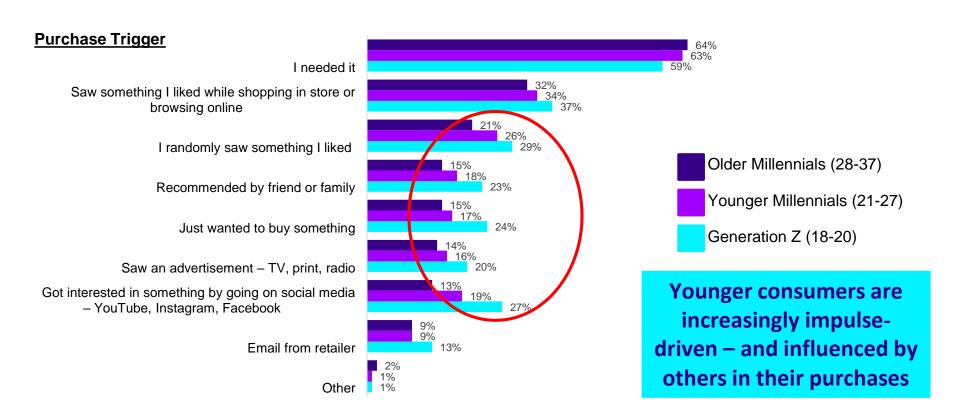
Responsible.

Take an interest in origin, sustainability and healthy choices.





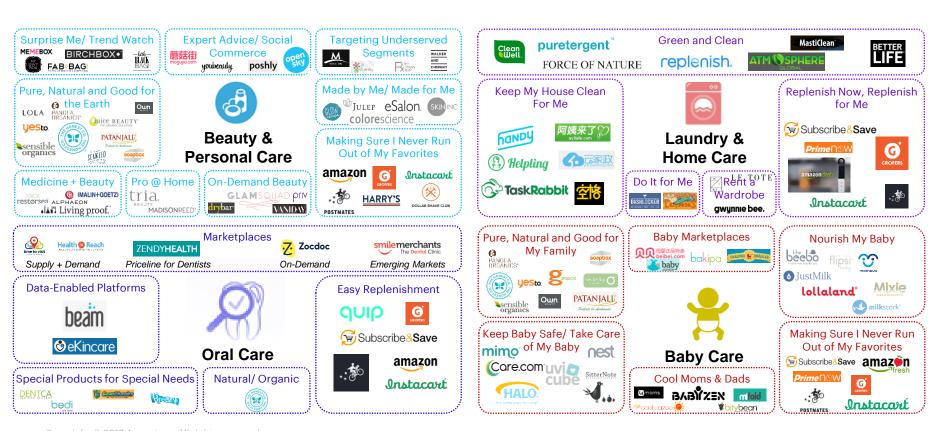
CONSUMER PURCHASE HABITS ARE CHANGING FAST



Copyright © 2017 Accenture. All rights reserved.



BRAND RELATIONSHIPS AND CONSUMER EXPECTATIONS REDEFINED



Copyright © 2017 Accenture. All rights reserved.

Source: Accenture Research analysis, CB Insights, Capital IQ



The new path to purchase...



SALES MANAGED INTERACTIONS

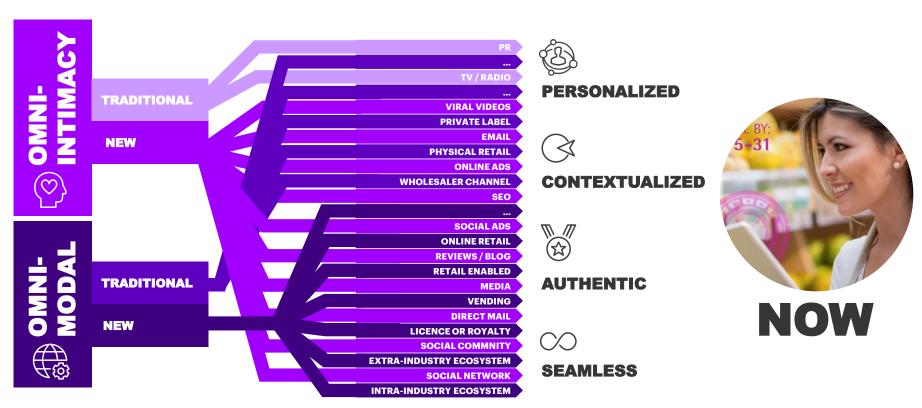
MARKETING MANAGED INTERACTIONS

ECOSYSTEM AND UNMANAGED INTERACTIONS



MANUFACTURERS ENGAGE WITH END-CONSUMER

The "New Normal" Omni-Intimacy meets Omni-Modal

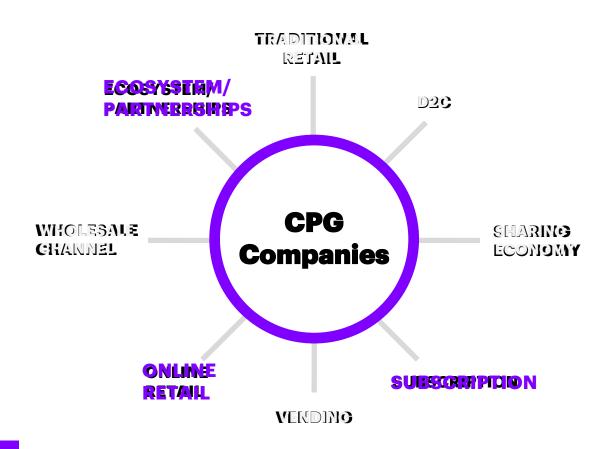


Copyright © 2017 Accenture. All rights reserved.



BECOME A MASTER OF MANY.....

Consumers expect to find and engage with their brands in multiple channels



Digital CPG?

Copyright © 2017 Accenture. All rights reserved.



BE THERE! OR LOSE. THE CONSUMER IS LESS SKEPTICAL **ABOUT NEW TECHNOLOGIES**

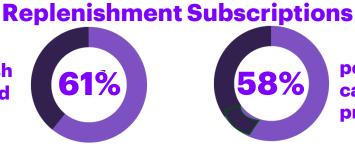
According to a recent survey, the percentage of consumers who said they are likely to at least use this method as an "occasional way" of purchasing:

Smart Reordering household

products



fresh food

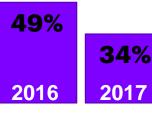


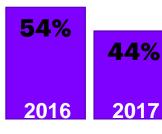




Consumers who reported mistrust as the reason they don't use these services is going down:







Replenishment **Subscription**

Copyright © 2017 Accenture. All rights reserved.

Source: PRELIMINARY 2017 ACCENTURE GCPR findings (shared on Sept. 26, 2017)



ELEASE THE VALUE CHAINS-BECOME A STRING OF PEARLS



SOURCE

Demand-Driven, Real-Time Procurement



MANUFACTURE

Open Innovation, Co-Creation



DELIVER

Partner for Last Mile Capabilities



SELL

Transforming Business Models and Experiences



BUY, USE & RECYCLE

Consumer in Control

DISRUPTORS

















Panel Discussion