# Collaborative Marketing Driven by Advanced Analytics Summit

Ensuring Your Successful TPM-TPO Retail Execution Journey





# Swinging for the Fences:

Using Analytics as the Raw Material for Generating Business-relevant Insights

Ron Gilson – VP & CIO, Johnsonville Sausage





**Johnsonville Today** 

### **Johnsonville Today**

Family Owned Since Inception in 1945

Approximately 1,600 Members





6 Manufacturing Facilities in the United Sates, 1 in Singapore and Sales Offices in Mexico, Canada, Japan, and China

### Product available in all 50 States and 40 Countries

- Retail Supermarkets
- Warehouse Clubs
- Foodservice
- Convenience Stores







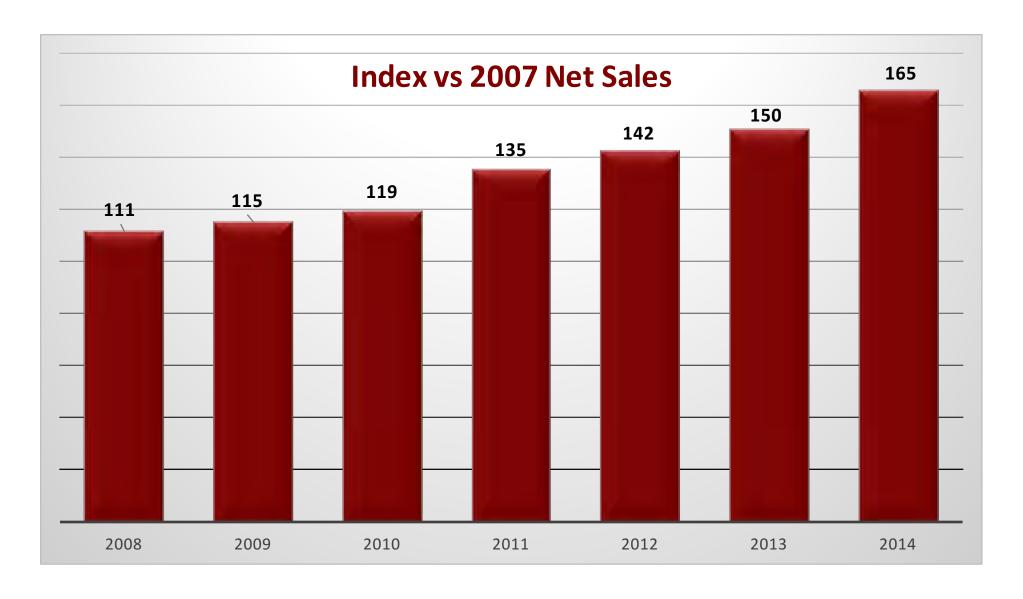


### **Brand Strength**

- -3 out of 4 brats sold in the U.S. are Johnsonville
- -1 out of 3 Italian sausages sold in the U.S. are Johnsonville
- -2 out of 5 fresh breakfast links are Johnsonville
- Leading brand in U.S. Bratwurst, smoked-cooked links, fresh breakfast links and patties, Italian sausage



### **Solid Growth Year Over Year**





### **Strategic Priorities**

#### Accelerate Growth (Top Line, Bottom Line, Volume and Share)

- Organic Growth Existing Customers, Channels, and Products
- New Channels
- New Products and Platforms
- New Geographies

#### **Enhance Customer Success**

Category Expertise to Grow the Category, Customer, and Johnsonville Profits

### Understand and Meet Changing Consumer Preferences

Rise of the Millennial Consumer

#### **Deliver Productivity Savings**

Manufacturing, Sourcing, Distribution and SG&A

Provide a Dynamic, Challenging and Rewarding Career for our Members



### What Are We Supposed to Cover This Morning???

Does your firm have an <u>analytics</u> platform <u>strategy</u>? Few do, and yet it causes major problems while becoming an impediment for enabling <u>world-class analytics</u>. In this session you will hear firsthand a CIO's perspective on what it takes to implement a major <u>technology platform</u>, and ultimately how to drive IT-led change at a modern CP manufacturer. Ron Gilson has been CIO at Johnsonville Sausage for 18 years, and will share his experiences from just such an undertaking, including how it was originally conceived and sold into management, how the inevitable hurdles were overcome, and finally what the roadmap looks like for taking a traditional CP manufacturer towards digital transformation.





# **Creating a Digital Strategy**

Digital Disruption, Digital Business, Digital Transformation, Digital Business Transformation, Digital <u>"fill in the blank"</u>

Nexus of Forces, The 3<sup>rd</sup> Platform ....

Social, Mobile, Big Data, Analytics and IoT......

### What does Digital Transformation Mean

"Digital transformation is the profound and accelerating transformation of business activities, processes, competencies and models to fully leverage the changes and opportunities of digital technologies and their impact across society in a strategic and prioritized way." - www.iscoop.eu

"Digitalization is the use of digital technologies to change a business model and provide new revenue and value-producing opportunities. It is the process of moving to a digital business." - Gartner

"Digital business refers to the emerging trend of creating new business designs by blurring the physical and digital worlds."- Gartner



# Creating a Digital Strategy at Johnsonville

Strategy / Vision / Mission / Culture

Company, Marketing, Sales, Member Svcs, **Innovation and Ops Strategies** 

Stakeholders

Consumers **Customers Members Partners Owners** 

Digital **Disruptors** 

Social, Mobile, Big Data, Cloud, Analytics, IoT

Vision **Digital Business** IT Capabilities Competencies

**Analytics Strategy** 

Platform Strategy

**ERP Strategy** 





# **Start Small**



# **Dream Big**



**Act Now** 





# **THINK Platform**

Apple, Uber, AirBNB, Amazon, eBay, LinkedIn, Facebook Platforms as Enablers of Phenomenal Growth and Disruption



### **THINK Platform**

### Efficient Matching of Buyers and Sellers

- Reduce Friction (Cost and Complexity)
- Standards, Simple UX, Non Value Added Work

#### Efficient Asset Utilization

- Increase utilization of existing assets
- Share existing assets with more users
- Repurpose existing assets for new uses

### Leverage Network Effect

- Users beget more users
- More users encourage more suppliers/providers
- New users drive new use cases
- New use cases encourage inclusion of new assets

#### Flexible and Extensible Platform

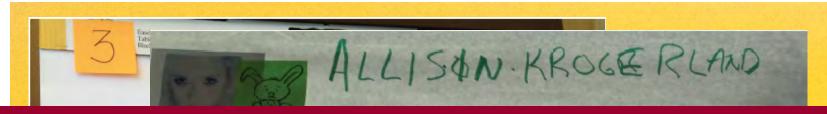
- Built with change in mind
- Easily extended to support new use cases and users







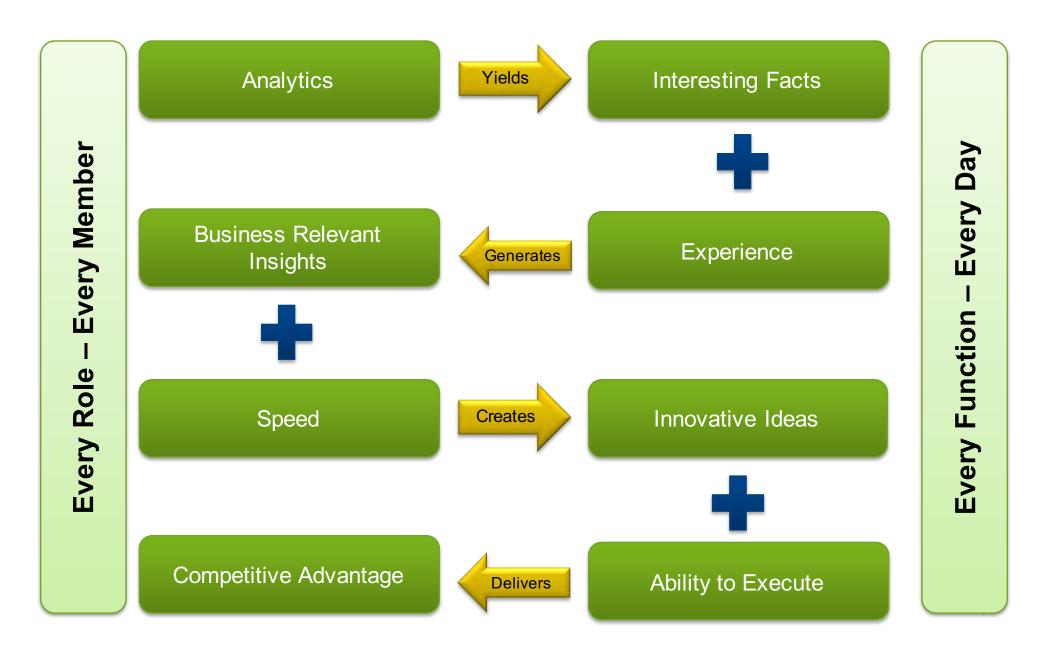
### **Analytics Strategic Objective**



Grow organizational competencies in the generation of analytically derived business insights that can be executed to create competitive advantage



### Analytics as the Raw Material For Competitive Advantage





## **How Are We Going To Get There**

### **Deepen Analytical Competencies**

80% Descriptive: What Happened?

15% Diagnostic: Why Did It Happen?

5% Predictive: What Will Happen?

**Prescriptive:** What Should We Do?

**Expand Analytically Competent Population** 

**Embed** analytics into daily work of every member. Requires simplification and mobilization of analytical tools

**Integrate** horizontally to eliminate silos and generate new insights

### What Pain Points and Gaps Do We Need To Address

# Inefficient & Unresponsive

Too Much Time Spent
Managing and Optimizing the
Enterprise Data Warehouse

Too Many Tools & User Interfaces – No One is an Expert in Anything

80% of Analysts Time Spent on Data Preparation and Tactical Reporting

Immature in Data
Visualization - Drowning in
Details With Too Much Data &
Too Little Insight

# Inconsistent & Unreliable

Data and Analytics Silos – Internally and Externally

Lack of Trust in Data – Too Many Sources, Too Complex, Too Much Reconciliation, Lack of Common Definition / Language

Lack of Standardization Creates Rework and Unreliable Results

# Historical Perspective

Current Analysis is Primarily Descriptive and Diagnostic

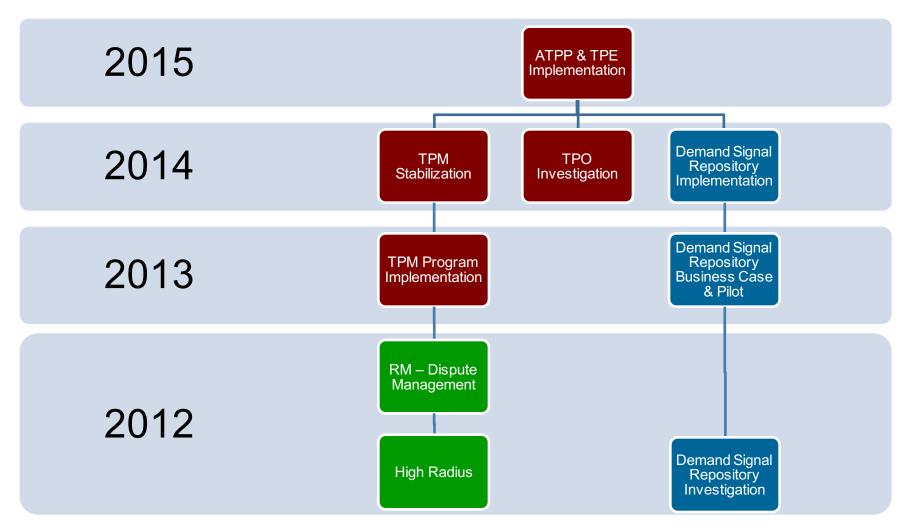
Limited Predictive or Prescriptive Analytics



### **Analytics Platform Technical Building Blocks**

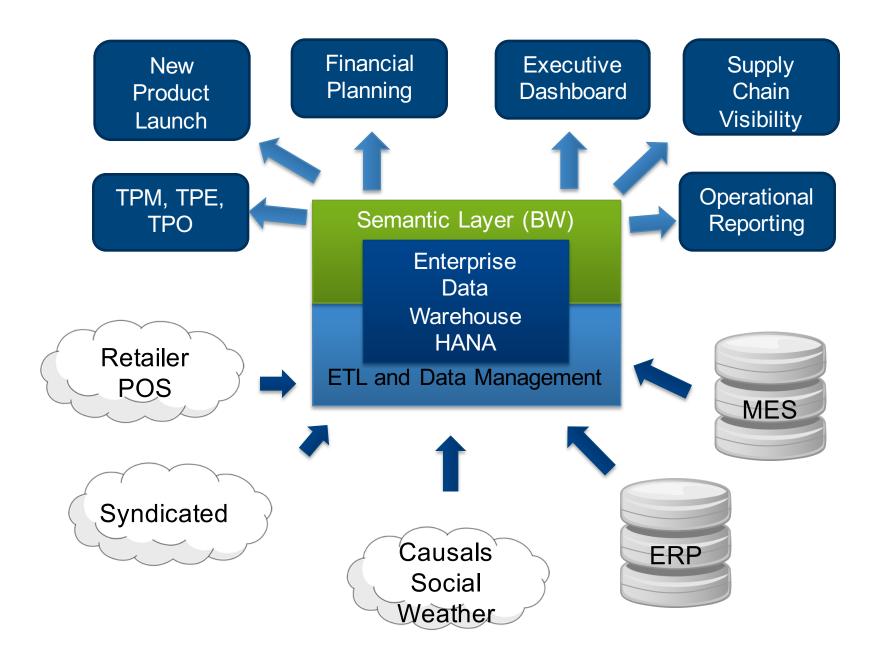
Consumption Native Win App Mobile Portal **Platforms** Reporting and MS Office **Dashboards BOBJ Presentation Tools** Stats and Analytical Visualization **OLAP Analytical Tools** Modeling **Applications** Semantic Layer SAP BW **BOBJ Universe** Data Layer MS SQL Server Excel / Access HANA OSI/PI **Data Services EDI** Web Services **Custom Code** Data Transfer/FTI Cloud/Hosted Internal Systems of **ERP** MES/PLC Unstructured Solutions Record **External Data IoT** Social **Syndicated Partners** 18

# TPO Program - Our First "Big Data" Initiative and Key Driver of Analytics Platform



- Trade initiatives
- TPM foundational initiatives that are independent of the TPM system and business case
- TPO foundational initiatives that are independent of the TPM / TPO system and business case

### Much Bigger than the Initial Business Case





### Analytics Platform Value Drivers

### **Supply Chain Visibility**

- Plant to Store Supply Chain Visibility
- Opportunity to enhance/automate VMI planning
- Opportunity to enhance deployment planning to reduce Series B and/or shortages
- Projected Out of Stock, Out of Shelf, Average Days Inventory On Hand

### **New Product Launch Execution**

- POS Data is Daily We know what scanned at the retailer yesterday AND what current inventory levels are at Store and DC
- We know what STORES are under/over performing or where we lack distribution.
- In our case, Syndicated Data is 10 or more days delayed and aggregated.
   POS is daily, at the SKU and Store Level.
- Single Tool and Database. No Need to Hop From System to System.



### Analytics Platform Value Drivers

### **Simplified Reporting and Analytics**

- Eliminate current ad-hoc effort on data acquisition, cleansing and harmonization
- Harmonized data across functional use cases Syndicated, PoS, Financial, Trade, Inventory and Shipment data
- Simplified End-User Experience (increased use/adoption) by Reducing Number of Tools
- Real Time Dashboards

### **Analytical Applications Enablement and Integration**

- Financial Planning
- Enhanced Demand / Supply / Deployment Planning
- Integrated Business Planning
- Customer Business Planning / Joint Business Planning

# Challenges to Overcome

It's a Journey - Short Attention Spans

Herding Cats – Competing Priorities, Projects, Points of View

**Fragmented and Competitive Ecosystem** 

**Managing Expectations** 

**Balancing "Gut" vs Data Driven Decision Making** 

**War for Talent** 

### **Demand Signal Repository Build Out**

- Expand Number of Domestic Retailers for POS and DC Stock
- Causal and Demographic Data
- C-Store and Distributor
- International Retailers
- Syndicated Data

### **Analytics Based Applications**

- Consumption Based TPE
- Integrated Business Planning (Advanced S&OP)
- Social Media Analytics
- Enhanced Demand, Supply, Deployment and VMI Planning
- Joint Business Planning



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# **Start Small**



# **Dream Big**



**Act Now** 



# **Reporting and Analytics Imperatives**

### **Speed Wins**

We Have To Perform the Routine Reporting Better, Faster, and Cheaper -Focus on Exceptions - We Can Not Continue Reviewing Everything.

Speed To Decision - Need to Get Relevant Information and Insights to Decision Makers Much Quicker

Embed Predictive Analytics in Work
Stream of Those Closest to the Work Enable and Empower Members to Make
the Best Decisions

#### **Reorient on the Future**

Today 80% of Our Reporting and Analytics Effort Focused on Historical Reporting, KPI's, and Trying To Understand What Happened

20% of our Effort Focused on Predicting the Future, Optimizing Decisions and Risk Mitigation

Need To Flip The Ratio - To Allow Time and Resources For Scenario Planning, Modeling, Risk Mitigation, and Business Optimization



### **TPO Program Value Drivers**

#### **TPM**

- Common planning tool that roles up total retail sales
- Improved financial reporting and accuracy
- Enhanced business management and planning skills
- Full year customer plans for both internal and external use
- Reduced ineffective spends and overlay spends
- Invest dollars more effectively with more accountability
- 1 efficient system; not 4 unconnected processes
- Get more sales people selling customers more often

#### **TPE**

- Pre-Event Scenario Planning.
- Post Event ROI. Understand Which Promotions We Would / Would Not Repeat.
- Migrate From Shipment Based TPE to Consumption (Scan) based TPE.

### **TPO Roadmap**

- Pricing Analytics and Optimization
- Enhance Forecast Models with Causal Information
- Provide Advanced Simulation and Planning Capabilities