

Collaborating to Win with Customer 1st Promotions

Howard Langer,
Global Capability MD – Price & Promotions
dunnhumby

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The **benefits** of a **global view**



dunnhumby Approach

PARTNER VALUE CREATION

PROPOSITION: grow like for like sales and net margin via better decisions throughout the business

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INSIGHTS TO SUPPLIERS

PROPOSITION: partner to provide the unique customer data asset to suppliers through customer reporting and analysis service

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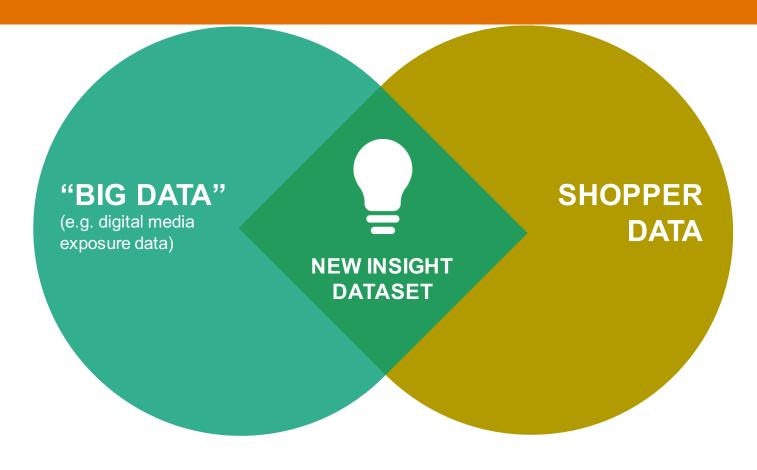
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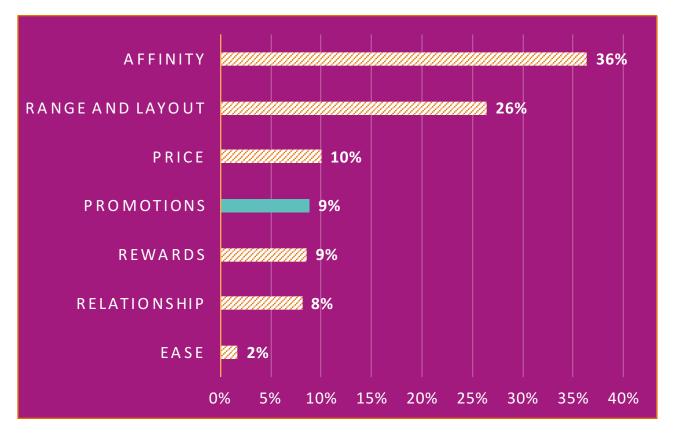
MEDIA TO SUPPLIERS

PROPOSITION: partner to provide targeted communications (statement and interest mailings etc.) and in store media to suppliers

Customer Science



How Important are Promotions to Consumers?



Promotions aren't working...



OF PROMOTIONS GLOBALLY DON'T BREAK EVEN

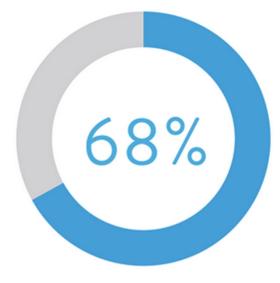
Source: The Nielsen Company 2015

Pricing isn't either....



OF PROMOTIONS GLOBALLY DON'T BREAK EVEN

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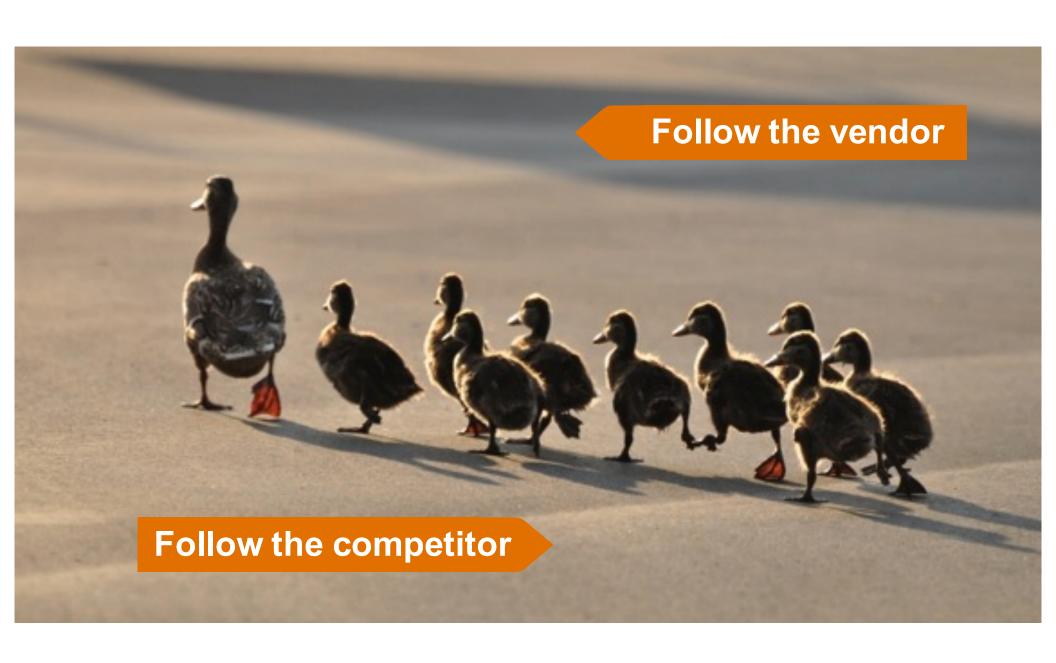
OF PRICING INITIATIVES
ARE ONLY 'SOMEWHAT' EFFECTIVE
OR 'NOT EFFECTIVE AT ALL'

Source: RSR Pricing 2015: Learning To Live In A Dynamic, Promotional World

How are we doing?

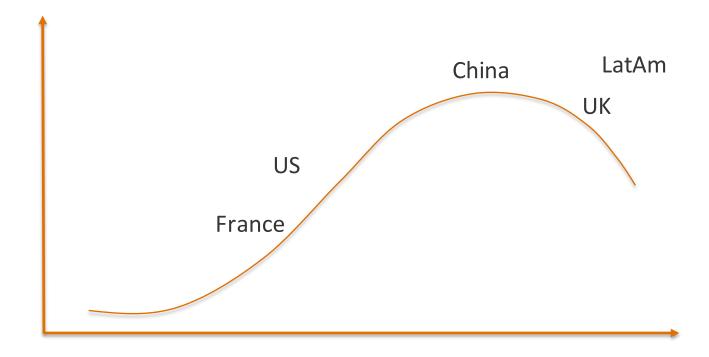
Dale Hagemeyer, POI...

"Progress on Promotional Effectiveness has been anaemic over the last decade"



Global Promotions Trends

% Sales on Promotion



GPA in Brazil



But here we are....

