

The POI Canadian Summit

Driving Profitable Growth North!



June 12-13, 2019 • Toronto, Ontario

Rethinking Trade Planning: The Evolution of People, Processes & Technology An Interactive Discussion on Best Practices

WELCOME & INTRODUCTIONS



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MILENA TRENTADUE

Head of Commercial Deployment PMI

EVERYTHING HAS CHANGED... THE OLD RULES NO LONGER APPLY



CONSUMER...Co nsumer owns brand



YOUR OFFER...
Brands with
purpose



CHANNELS...
Integrating across
business models



TECHNOLOGY... Plug-in & plug-out



COMPETITORS...

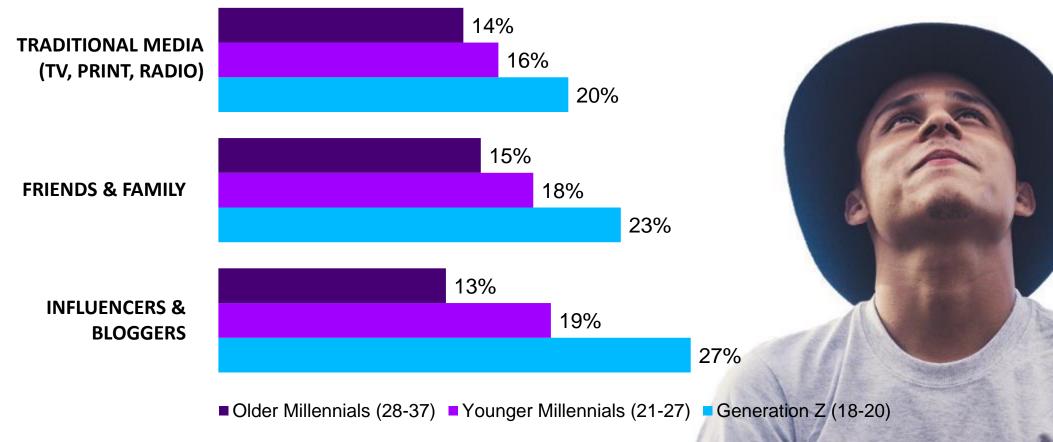
Small taking a bite out of Big

TODAY WINNING BRANDS EMBODY: AUTHENTICITY, AGILITY, AND RELEVANCE IN THE MOMENT



CONSUMERS HAVE NEW SOURCES OF INFLUENCE ON THEIR PURCHASE DECISIONS

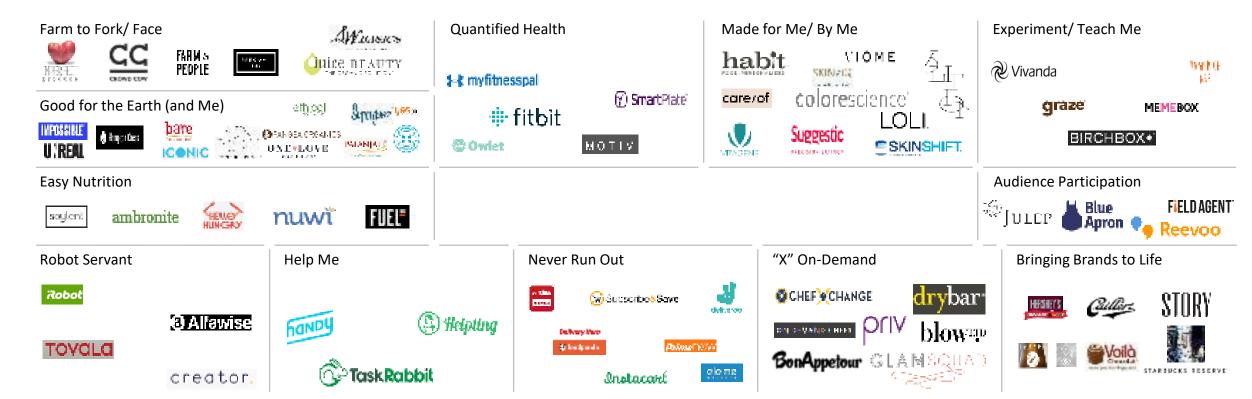
HOW CONSUMERS DECIDE WHAT TO BUY



THE OFFER...THEY ARE LOOKING FOR MORE THAN PRODUCT... VALUE, EXPERIENCE, SERVICE

HEALTH & WELLNESS

PERSONAL DISCOVERY



CONVENIENCE

CHANNELS... COMPANIES MUST CREATE A WHOLISTIC ENGAGEMENT STRATEGY ACROSS TOUCHPOINTS AND CHANNELS



NEW POINTS OF SALE CREATED EVERYDAY



CARG

SHIFTS FROM TRADITIONAL CHANNELS TO EXPERIENCE PLATFORMS

Unilever footprint over 10 years

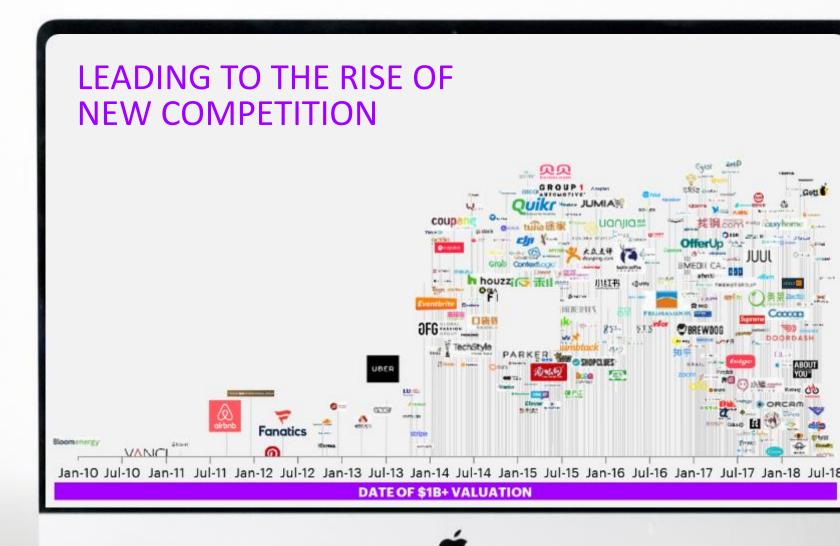
Modern Trade: 65% to 50%

• Exp Platforms & eComm: 15% - 20%

EVER INCREASING TOUCHPOINTS AND CONTENT INTRUSIONS

• Every two days we create as much information as we did from the beginning of time to 2003

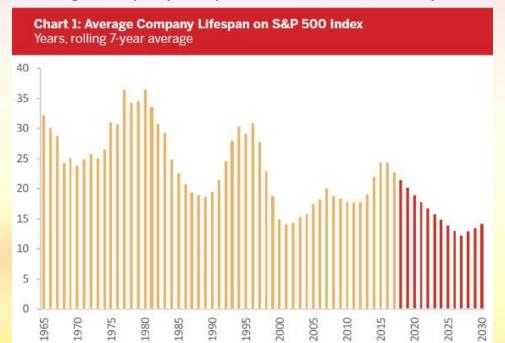
TECHNOLOGY AND FUNDING HAVE LEVELED THE PLAYING FIELD





ACROSS THE GLOBE WE COULD SEE THE AVERAGE COMPANY LASTING JUST 12 YEARS

Average company lifespan on S&P 500 Index in years



Source: "innosight analysis based on public S&P 500 data source 2018



FUTURE VIEW

A WORLD
OF RELEVANCE @SCALE

